

University of Pennsylvania School of Medicine  
Department of Psychiatry

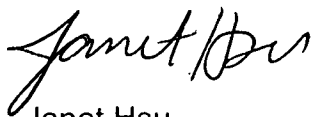
**RE: Scantek, Inc. Reference**

The Center for Health Behavior and Communication Research at the University of Pennsylvania has been working with Scantek, Inc. since 2005. We were initially referred to the company through recommendations from other research centers within the university and, based on their competitive pricing and quality of service, have been utilizing their scanning and professional services on many of our federally funded research projects within our department over the years. Scantek has always delivered top quality work while meeting our time sensitive deadlines. There have been several situations where we have requested rush jobs to meet our sponsor's deadlines and Scantek has never hesitated to meet those deadlines. In addition their document management software, Alchemy, offers a more efficient way to manage and store our data electronically, as well as providing easy retrieval of data in the data analysis phase of our research.

In 2006, our Center sought the assistance of Scantek for a challenging project in South Africa. We had established a satellite office in South Africa for one of our research initiatives and needed assistance in setting up a scanning infrastructure for the data we collected and training research personnel. Scantek was instrumental in establishing that scanning infrastructure. They formed a team of professional and technical personnel, equipment, and provisions and traveled to South Africa to implement the system, train our staff, and provide technical support and documentation, assuring that the document management services performed were of the highest quality. Their knowledgeable team was always eager to assist and provide us with technical support when needed. Scantek's "can do" spirit offered a solution driven plan leading to a successful resolve.

We have always found their work to be excellent and would highly recommend Scantek, Inc.

Sincerely,



Janet Hsu  
Data Manager & Project Director  
Center for Health Behavior and Communication Research  
University of Pennsylvania