



February 21, 2017

Ms. Elina Petrillo
Vice President of HR Technology
Northwell Health
1111 Marcus Avenue
Lake Success, NY, 11042

To whom this may concern:

In early 2016 Northwell Health began planning the implementation of Perceptive Software to its entire Human Resources Department so that its staff & management would have a singular, secured repository to create, access, and update active employee information. By harnessing the technology of Perceptive Software, Northwell would make it easier for its staff to fulfill requests for information and answer routine audit requests by 3rd party entities. At that time, Northwell's file room consisted of approximately 16,000 employees & over 6 million pages of active employee files. After reviewing our internal capabilities as well as a host of other outside vendors capable of scanning our hard copy files, Northwell selected Scantek because of their experience, approach to our project, & lower cost to deliver their back-file conversion solution. Scantek was engaged to come to our facilities, they listened attentively to our needs, and developed a logical workflow that enabled our HR staffing to focus on their daily HR activities against this massive undertaking of document conversion. In less than 120 days, 2,366 cartons of hard copy files were inventoried, packed up, transported, imaged, indexed to Perceptive Software specifications, and delivered back to us for seamless importation into our Perceptive repository. Scantek managed the entire process and ongoing communication was consistent. Requests to retrieve information for audits were quick and efficient.

On behalf of Northwell Health, we are extremely satisfied with the expertise and service levels of Scantek. From the first day we met with them we could recognize our size back-file conversion project is something they are tasked with regularly from other large healthcare organizations. As we continue to roll out Perceptive software to our other business units in 2017, Scantek will remain a trusted vendor for this initiative and everything they said they'd execute in our project was completed with no surprise's or excuses.

Sincerely,

Elina Petrillo

A handwritten signature in black ink, appearing to read "Elina Petrillo", written in a cursive style.